

MONITOR'S REPORT

SITE DETAILS

SITE NAME	CONTRACTOR	SITE CONTACT	SITE ID
Queen Elizabeths Grammar School Sports Hall	Kent Structures Ltd	Justin Hazelden (Site Manager)	132759
VISIT DATE	MONITOR	VISIT NUMBER	VISIT TYPE
09/02/2023	Chris Smith	1	Site (On-site)

PROJECT DESCRIPTION, CONTEXT, LOCATION AND RELEVANT CONSTRAINTS

The site is located within the grounds of Queen Elizabeth Grammar School, Faversham, Kent. The project is the construction of a new sports hall. The works consist of the demolition of 2 single storey buildings, new drainage and foundations, steel frame and cladding along with complementary soft landscaping. The current stage of construction is the steel frame being erected and project completion is due Spring 2023.

SCORING

Respect the Community	Excellent - 14 / 15	<ul style="list-style-type: none"> A score of 9 in a Section or 27 for the Total Report Score reflects a conforming score for the Code of Considerate Practice For more information on the Monitor Checklist, scoring descriptors, the Scheme's definition of innovation and report writing standards, visit www.ccscheme.org.uk.
Care for the Environment	Excellent - 13 / 15	
Value their Workforce	Excellent - 13 / 15	
Total Report Score	Excellent - 40 / 45	

EXECUTIVE SUMMARY

The site conforms with the CCS to the very high standard. During our walk around site, it was clear that the whole site team take pride in how the site is kept with all storage areas and welfare facilities clean and tidy with dedicated site teams for each area. The site has excellent relationships with the impacted neighbours and community. The site is very committed to all things environmental related and all environmental policies and robust provisions and procedures are in place on site. Organisation wide, Kent Structures have a commitment in place for their Carbon reduction and NetZero, with all of their suppliers and subcontractors signing up to be part of this commitment. Workforce arrangements are to an excellent standard with secure safety arrangements in place. The site is committed to developing the workforce from the local area and to promote within the workforce. Extremely good welfare facilities are in place to suit the size and duration of this project.

RESPECT THE COMMUNITY

EXCELLENT 14 / 15

The site demonstrate an extremely high standard of respect for the community. Justin and the rest of the team work really hard to maintain relationships and keep the community/neighbours informed of any works that could potentially impact them. The site engages with their neighbours wherever possible and have already joined in with a local support group, Creek Friends of Faversham, to help clear the creek adjacent to the site of rubbish on their volunteer day. Appropriate arrangements are in place to ensure that the site boundary and surrounding areas are smartly presented. A dedicated team are responsible for maintaining these standards.

Good practice observed

1.1.2 How does the Registered Activity ensure that impacts on the community from construction activity are minimised?

CCS banners and posters are neatly displayed around the perimeter of the site. CCS is discussed within the site induction and is regularly updated to the workforce via toolbox talks. All of the surrounding neighbours are kept well informed about any disruptive activities planned by means of newsletters and community board.

1.1.3 How are compliments, comments and complaints sought, recorded and proactively managed?

Access to a QR code is available on the community noticeboard for the community to give feedback or raise any concerns.

1.2.2 How is the Registered Activity ensuring that it maintains organised, clean and tidy operations, including storage of materials and management of waste?

Designated smoking and vaping area available.

1.2.3 How is the Registered Activity identifying and reducing the effects of nuisance, disturbance and intrusion on potentially impacted communities?

Full traffic management plan in place with special considerations given to avoid the busy school times.

1.3.2 How is the Registered Activity promoting construction positively within the local community, including promoting local employment?

Defined Community Action plan is in place.

Improvement opportunities

1.3.1 How is the Registered Activity ensuring that all those potentially impacted by construction activity are treated with consideration, courtesy and respect?

Designated Facebook page for the development could be considered with the permission of the client.

1.3.2 How is the Registered Activity promoting construction positively within the local community, including promoting local employment?

Site visits for schools or work experience for students could be considered.

CARE FOR THE ENVIRONMENT

EXCELLENT 13 / 15

Justin and his team have a fantastic commitment to all things related to the environment. The site has robust environmental procedures in place and all plans and procedures you would expect from a site of this size are in place. The site are very active with their environmental protection/enhancement plan and have a number of wildlife natural habitats installed. They have also joined in with a local volunteer group to help clear the local river creek of rubbish on one of their open days. Organisation wide there is a commitment to carbon NetZero and the pre-qualification process is used to verify the supply chain's credentials regarding carbon and sustainability. The construction design has been revised/developed to reduce unnecessary material usage in a number of areas.

Good practice observed

2.1.3 How is the Registered Activity protecting the landscape and watercourses?

Spill kits available.

2.2.1 How is the Registered Activity planning to reduce its carbon footprint, including measurement, recording and publication of performance

Organisation wide Kent Structures have a commitment to carbon reduction and NetZero in place.

2.2.2 How is the Registered Activity optimising the use of resources, energy and waste?

Water harvesting in place to feed the boot wash and jetwash on site.

2.3.1 How is the Registered Activity identifying, assessing and planning to maintain or improve the natural environment locally?

Defined plan in place.

Improvement opportunities

2.1.1 How does the Registered Activity identify and manage environmental concerns?

Work towards ISO 14001 certification could be considered.

2.2.1 How is the Registered Activity planning to reduce its carbon footprint, including measurement, recording and publication of performance

In addition to regular environmental toolbox talks, training for workforce on climate change, carbon reduction needs in construction and conserve of energy and resources could be considered (CITB SEATS) .

2.3.2 How is the Registered Activity delivering its plans relating to the natural environment?

Community action days or school involvement for certain elements of environmental enhancement could be considered.

VALUE THEIR WORKFORCE

EXCELLENT 13 / 15

Comprehensive workforce arrangements and all Health & Safety plans and procedures you would expect for a project of this size are in place. The company's Equality and Diversity policy is in place and is being well promoted and an open-door policy is operated by the site management. Procedures are in place to verify that the workforce is legally entitled to work in the UK. Operative training needs are assessed regularly, and a matrix is in place. The site has had a number work experience operatives planned for site this year as part of the company promoting construction action plan. Suitable welfare facilities are in place to suit the size and duration of the project.

Good practice observed

3.1.1 How is the Registered Activity ensuring the competency and legitimacy of the workforce?

CSCS card or similar is the minimum requirement to be able to work on site. Right to work is checked at PQQ and on site to ensure both match.

3.1.2 How is the Registered Activity planning and delivering learning and development to encourage construction as a career choice, improving representation from poorly represented groups?

Workforce recognition in place with the award of employee of the month with Amazon vouchers.

3.2.1 How is the Registered Activity assessing the needs of the workforce to drive an improvement in wellbeing?

Random drugs and alcohol testing carried out unannounced.

3.2.3 How is the Registered Activity embedding a culture of continuous improvement in health and safety performance?

QR codes being used for the reporting of near miss incidents anonymously.

Improvement opportunities

3.1.2 How is the Registered Activity planning and delivering learning and development to encourage construction as a career choice, improving representation from poorly represented

groups?

Reward from the workforce recognition program could be a voucher to use in one of the local businesses to help with the community engagement.

3.2.1 How is the Registered Activity assessing the needs of the workforce to drive an improvement in wellbeing?

Additional mental health first aider from within the operative workforce could also be considered as this might be less intimidating than having to discuss things with site management.

3.2.2 How is the Registered Activity proactively addressing safety requirements for the workforce and visitors?

Although the location of the site AED is discussed within the site induction, a map showing its location displayed around the site could be considered. This could be extended to the community noticeboard for the availability of the site AED during working hours.

DISCLAIMER

The opinions and scores presented in this report are the result of observations made by the Considerate Constructors Scheme's (the Scheme's) appointed Monitor during a visit to assess compliance with the Code of Considerate Practice (the Code). The findings detailed in this report do not represent compliance with any standard or regulatory requirement, nor can any reliance be placed on the findings contained within the report in legal proceedings, except in relation to compliance with the Code.